

## CEU Reference Document

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**Course Name:** Bridging the Generation Gap TRN-WEBBGG-875

**Course Type:**  Webinar  In-Person Training  E-Learning

**Length of Course/Session:** 1.0 hours

**Date of Course/Session:**

### Course Description:

In today's workplace we are likely to work with five different generations within the same organization. This workshop will explore the benefits of working in a diverse workplace and strategies for managing some of the pitfalls. Ever wonder why it can be challenging to understand or even get along with someone from another generation? This course examines differences and similarities between the generations. 1. Identify four different generations and how they approach work. 2. Understand the defining events that contributed to the four generational perspectives. 3. Learn strategies for working in a diverse workplace.

### Speaker Profile:

Carolyn Leeson is an experienced facilitator with over 20 years' experience. She has delivered workshops on a variety of topics including Success Strategies, Social Media, Personal Branding, Career Transition and Job Search Techniques, Emotional Intelligence and Personality Traits and others. Carolyn is a graduate of the Career and Work Counsellor program at Fleming College and holds a Registered Vocational Professional designation as well as many industry related certifications in program delivery and assessment. Carolyn is a warm and engaging facilitator with the unwavering ability to make her audiences feel welcome and excited about learning.

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### This course has preapproved CEUs from:

The College of Vocational Rehabilitation Professionals  VRA Canada

**Number of CEUs Approved:** 1.0

**Area of Focus:** 09

**Preapproval Code:** AGILEC(web)-BGG-2020-1.0

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**For Verification of Attendance:** Please print course certificate