

## CEU Reference Document

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**Course Name:** Effective Communication for Leaders TRN-INPECL-875

**Course Type:**  Webinar  In-Person Training  E-Learning

**Length of Course/Session:** 3.5 hours

**Date of Course/Session:**

**Course Description:**

Effective Communication for Leaders is an activity-based course that challenges leaders to examine their individual communication preferences during decision making, delegation, and when they are engaging staff. Participants complete DISC Management Assessment prior to the course and examine their preferences through activities. Leaders work in groups of five to six to complete communication and decision-making challenges that earn them points as they make their way to Mount Everest base camp and then on to the Summit. Strategies for improving communication, decision making, delegation, and engagement are explored.

**Speaker Profile:**

Crystal Dolliver draws on her professional skills as a facilitator and corporate trainer for over 18 years, with various trainings she offers both in-person and online. Crystal has many areas of expertise including Motivational Interviewing (MI), Ethics, Mental Health First Aid, Suicide Awareness and Prevention and Accessibility in the Workplace (AODA), as well as many other corporate training offerings. Her professional experience in addition to delivering diverse training programs includes assisting individuals to successfully return to work and coaching individuals with disabilities. Crystal is known for encouraging and creating safe learning spaces where warmth, humour, and openness in sharing exists.

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**This course has preapproved CEUs from:**

The College of Vocational Rehabilitation Professionals  VRA Canada

**Number of CEUs Approved:**

CVRP: 3.0 VRA: 3.50

**Area of Focus:**

CVRP: 09 VRA: 8B

**Preapproval Code:**

CVRP: AGILEC-ECL-2020-3.0 VRA: 21783

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**For Verification of Attendance:** Please print course certificate