

CEU Reference Document

Course Name: Effective Feedback for Leaders TRN-INPEFL-875

Course Type: Webinar In-Person Training E-Learning

Length of Course/Session: 3.0 hours

Date of Course/Session:

Course Description:

How do organizations develop effective teams that perform well together? They create environments where giving and receiving feedback is expected and comfortable. Discover the ingredients for deeper development and meaningful change. This course focuses on the latest techniques for giving meaningful feedback and supporting staff development. Practice the skills of effective feedback and increase your confidence as a leader. Examine how leaders influence change and development with feedback; identify and practice a feedback method that assists staff to take meaningful development steps; review how to support ongoing development and manage setbacks; and experience feedback that is relevant and effective through examples and practice activities.

Speaker Profile:

Crystal Dolliver draws on her professional skills as a facilitator and corporate trainer for over 18 years, with various trainings she offers both in-person and online. Crystal has many areas of expertise including Motivational Interviewing (MI), Ethics, Mental Health First Aid, Suicide Awareness and Prevention and Accessibility in the Workplace (AODA), as well as many other corporate training offerings. Her professional experience in addition to delivering diverse training programs includes assisting individuals to successfully return to work and coaching individuals with disabilities. Crystal is known for encouraging and creating safe learning spaces where warmth, humour, and openness in sharing exists.

This course has preapproved CEUs from:

The College of Vocational Rehabilitation Professionals VRA Canada

Number of CEUs Approved: 3.0

Area of Focus: 13

Preapproval Code: AGILEC-EFL-2020-3.0

For Verification of Attendance: Please print course certificate