

CEU Reference Document

Course Name: Four Ways to Attract and Retain Millennial Staff TRN-INPARM-875

Course Type: ☐ Webinar ☒ In-Person Training ☐ E-Learning

Length of Course/Session: 1.5 hours

Date of Course/Session:

Course Description:

This course provides leaders with the knowledge and strategies necessary to lead millennial staff. Separate myth from reality with this informative course. Identify and discuss what sets Millennials apart from other generations. Examine myths and realities concerning Millennials at work. Identify ways to improve communication and build effective working relationships with Millennials. Review strategies for leading Millennials successfully. Improve understanding of millennial workers, their diversity, impact, and workplace needs.

Speaker Profile:

Crystal Dolliver draws on her professional skills as a facilitator and corporate trainer for over 18 years, with various trainings she offers both in-person and online. Crystal has many areas of expertise including Emotional Intelligence at Work, Motivational Interviewing (MI), Ethics, Mental Health First Aid, Suicide Awareness and Prevention, and Accessibility in the Workplace (AODA), as well as many other corporate training offerings. Her professional experience in addition to delivering diverse training programs includes assisting individuals to successfully return to work and coaching individuals with disabilities. Crystal is known for encouraging and creating safe learning spaces where warmth, humour, and openness in sharing exists.

This course has preapproved CEUs from:

☒ The College of Vocational Rehabilitation Professionals ☐ VRA Canada

Number of CEUs Approved: 1.50

Area of Focus: 13

Preapproval Code: AGILEC-FWARMS-2020-1.50

For Verification of Attendance: Please print course certificate