

## CEU Reference Document

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**Course Name:** Giving Feedback TRN-INPGF-875

**Course Type:**  Webinar  In-Person Training  E-Learning

**Length of Course/Session:** 3.50 hours

**Date of Course/Session:**

**Course Description:**

Too often giving feedback is a painful or avoided task, yet this skill increases the quality of collaboration and workplace satisfaction. Discover what effective feedback sounds like and how to deliver it in a way that works for everyone. Discover why giving feedback can transform your working relationships when it is done right. Examine a proven approach to feedback and discuss how to implement it immediately. Examine the case for giving and receiving feedback, including the costs of not providing feedback. Experience feedback that is relevant and effective. Identify a simple feedback approach that has proven success. Practice giving and receiving feedback to build your confidence.

**Speaker Profile:**

Crystal Dolliver draws on her professional skills as a facilitator and corporate trainer for over 18 years, with various trainings she offers both in-person and online. Crystal has many areas of expertise including Motivational Interviewing (MI), Ethics, Mental Health First Aid, Suicide Awareness and Prevention and Accessibility in the Workplace (AODA), as well as many other corporate training offerings. Her professional experience in addition to delivering diverse training programs includes assisting individuals to successfully return to work and coaching individuals with disabilities. Crystal is known for encouraging and creating safe learning spaces where warmth, humour, and openness in sharing exists.

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**This course has preapproved CEUs from:**

The College of Vocational Rehabilitation Professionals  VRA Canada

**Number of CEUs Approved:** 3.50

**Area of Focus:** 09

**Preapproval Code:** AGILEC-GF-2020-3.50

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**For Verification of Attendance:** Please print course certificate