

CEU Reference Document

Course Name: Norming for Performance TRN-INPNFP-875

Course Type: Webinar In-Person Training E-Learning

Length of Course/Session: 3.50 hours

Date of Course/Session:

Course Description: Teams that thrive have well established norms that support them. This course focuses on eight norms that research suggests will lead teams to success. What are the norms that support a team to thrive? This informative workshop examines the norms that lead to team effectiveness and how to establish them. Individuals will review performing teams and their norms for performance, discuss existing team norms including what builds and breaks trust, and identify and discuss team norms related to effective communication, conflict resolution, and decision making.

Speaker Profile:

Crystal Dolliver draws on her professional skills as a facilitator and corporate trainer for over 18 years, with various trainings she offers both in-person and online. Crystal has many areas of expertise including Emotional Intelligence at Work, Motivational Interviewing (MI), Ethics, Mental Health First Aid, Suicide Awareness and Prevention, and Accessibility in the Workplace (AODA), as well as many other corporate training offerings. Her professional experience in addition to delivering diverse training programs includes assisting individuals to successfully return to work and coaching individuals with disabilities. Crystal is known for encouraging and creating safe learning spaces where warmth, humour, and openness in sharing exists.

This course has preapproved CEUs from:

The College of Vocational Rehabilitation Professionals VRA Canada

Number of CEUs Approved: 3.50

Area of Focus: 09

Preapproval Code: AGILEC-NP-2020-3.50

For Verification of Attendance: Please print course certificate